# Recent Changes in Student Financial Aid



Dr. Marion Paden March 22, 2010







## Recent Changes in S.F.A.

**≻** Numbers

➤ Internal Processes

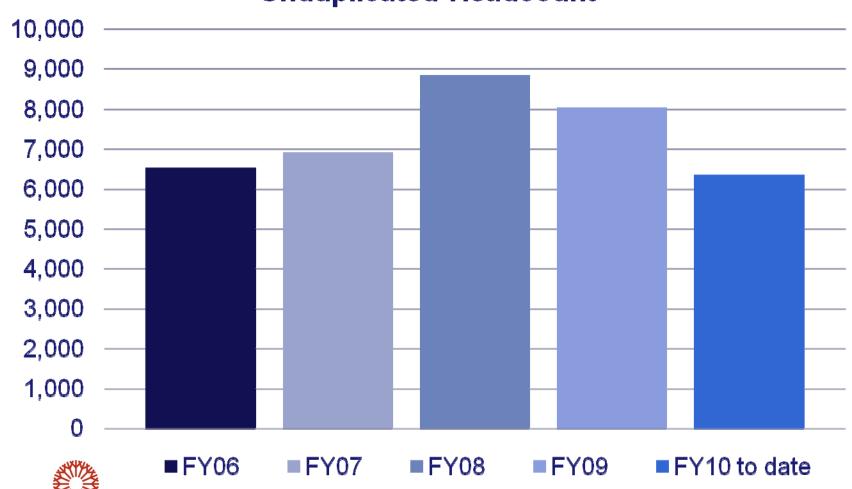
External Regulations and Requirements





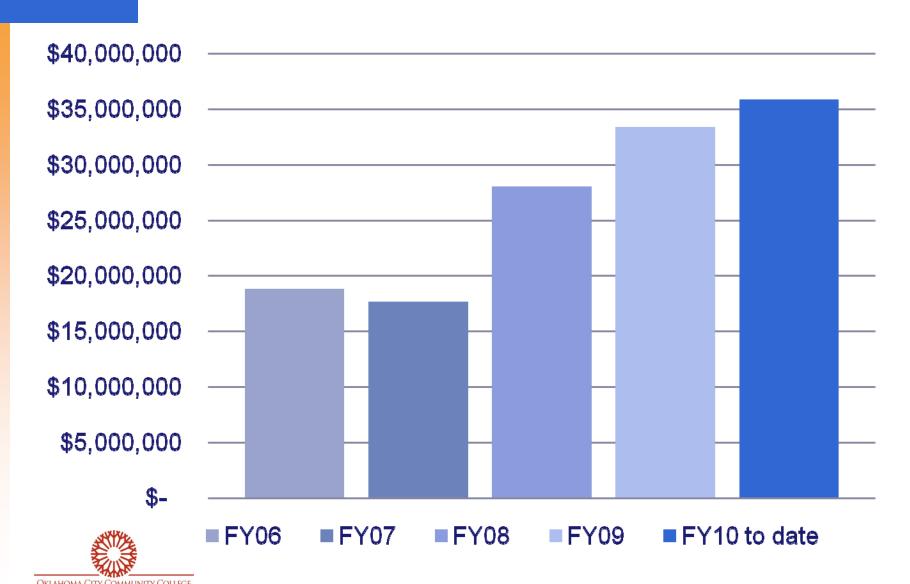
## **Unduplicated Award Recipients**





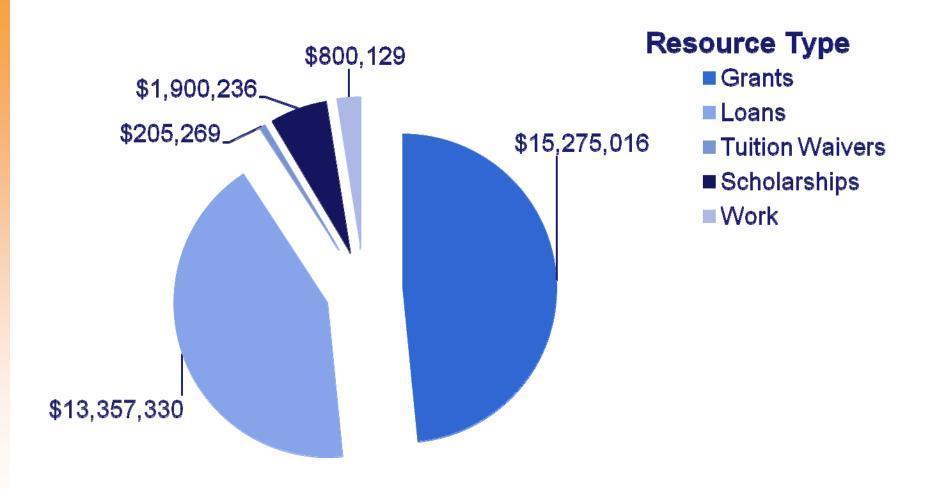


### **Total Financial Aid Disbursed**





### Financial Aid Disbursed in FY09







### Internal Processes

#### > Procedures

- Standards of Excellence Participation
- Use of Electronic Services and Support
- Achieving The Dream<sup>©</sup>

### > People

- Client Services
- Veterans Services
- Compliance

#### > Place

Reconfigured existing office space





## External Regulations and Requirements

- Reauthorization of the Higher Education Act of 1965
  - Net Cost Calculator
  - Textbook Cost Information
  - Early Awareness Initiative
  - Accelerated Completion Incentive (2<sup>nd</sup> Pell Grant)
  - Survivors of Servicemembers killed in Iraq and Afghanistan
  - Direct Loan Program





## Direct Loan Program

- Funds are guaranteed to be available from the U.S.
  Treasury
- Uses COD
- Controlled by the FA office
- One Master Promissory Note
- Single point of service for the life of the loan
- May change repayment plans at any time without penalty
- No guarantee fee
- Lower interest rates
- Lower cost of American taxpayers projected

